**iOS Crash logs**

**Using iTunes -**

<https://help.getpocket.com/article/1098-how-to-find-the-iphone-ipad-app-crash-logs>

1. **Sync with iTunes**

Crash logs are transferred to iTunes whenever you sync your device. Plug in your device, and launch iTunes to complete the sync.

1. **Retrieve the Crash Log**

Mac Users

1. Open Finder (found in the Dock)
2. Click on the 'Go' menu at the top of your screen, and select 'Go to Folder'
3. Type (or paste): ~/Library/Logs/CrashReporter/MobileDevice/
4. Open the folder with the same 'name' as your device. (Note: your device name appears in iTunes on the left side, under 'Devices').
5. Open the folder called 'Retired'

Windows Vista/7 Users

1. Open any Windows Explorer Window (My Computer, My Documents, etc.)
2. Enter %appdata%, and press enter
3. Navigate to Roaming > Apple computer > Logs > CrashReporter > Mobile Device > \*Device Name\*. (Note: your device name appears in iTunes on the left side, under 'Devices')

**Using Device**

1. Navigate to Settings - Privacy - Diagnostics & usage - Diagnostics & usage Data.
2. Tap on the crash and you will see a text field with a crash log. Copy the entire text.
3. Paste it into something you can get off of your device

(for example, an email to yourself).